



## GREAT ATLANTIC

REAL ESTATE - PROPERTY MANAGEMENT

PEMBROKE OFFICE CENTER 293 INDEPENDENCE BLVD. SUITE 400 VIRGINIA BEACH, VA 23462  
PHONE (757) 217-3400 FAX (757) 217-3460

### REFERENCE

February 25, 2009

Arvia Film & Consulting  
Peter Wolfenden  
2416 Sabina Way  
Virginia Beach, VA 23456

In late summer, 2008, Pembroke Office Center, managed by Great Atlantic Management LLC, solicited proposals to remove solar screens, wash windows and install solar film to 692 windows on two multi-story buildings in our Center. After careful evaluation, we selected Peter Wolfenden and his team at Arvia Glass Coating to perform the work.

We could not be more delighted with the scheduling, installation performance and outcome of the project. The installer was highly professional and scheduled the installation with minimal disruption to our tenants and with their convenience in mind. The results of the job exceeded our expectations in appearance and performance. The few very minor problems that occurred during installation were swiftly resolved by the Wolfendens. Our management team received many compliments from our tenants, both as to Arvia's professionalism and results of the job.

I have no hesitation in providing my highest recommendation to others who are considering Arvia's services. Please call me at 757-217-3441 if you would like to discuss further.

Sincerely,

Thomas G. Keefe

Director- Asset Management